



RACKBOOST **Hosted Exchange**

Mobile, secure and easy

hosting
support
consulting



RACKBOOST Hosted Exchange

RACKBOOST, SETTING THE TONE SINCE 1999

RACKBOOST has been a leading Belgian supplier of technically advanced managed hosting solutions since 1999. Rackboost has a proven reputation as a supplier of reliable, scalable solutions to its customers.

The combination of continual investment in the latest technologies and striving to achieve the highest level of guaranteed uptime enables RACKBOOST to act as a trustworthy supplier of flexible, fast, secure and stable solutions.

RACKBOOST Hosted Exchange: mobile, secure and easy

Nowadays we can hardly imagine the business world without round-the-clock access to e-mail. If you want to remain competitive in the modern business world, you need advanced messaging resources with functions such as mobile access and shared diaries. Until recently, this required specific knowledge, hardware and software.

With our Hosted Exchange solution, you can use your budget, your IT personnel, and your other costly resources for more effective purposes and strategic interests.

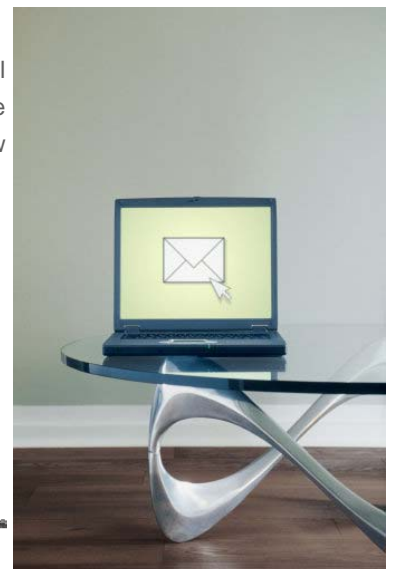
Thanks to Hosted Exchange, you no longer need access to specialised technological skills. We look after the administrative tasks such as adding new user accounts and creating mailboxes.

Thanks to the quality of our service and our guaranteed service levels, you don't have to worry about anything. In addition, Microsoft Hosted Exchange provides a messaging solution that offers much more functionality and is more reliable and robust than other platforms.

HOSTED EXCHANGE

If you use our Hosted Exchange solution with Microsoft Outlook as the client, you and your employees have access to a broad spectrum of functions in addition to e-mail. You can also share diaries, folders, and contact data. Outlook is available from your desktop, your browser or your mobile device, so you are always in touch regardless of whether you are working in the office, travelling, or at home. The connection is always routed via the same Exchange server so your e-mail In basket is always synchronised, regardless of which Outlook client you use.

Up to now, the cost of implementing and managing Microsoft Exchange as an internal solution formed an obstacle for many companies, but from now on Hosted Exchange is affordable for companies of every size – even small businesses with only a few employees.



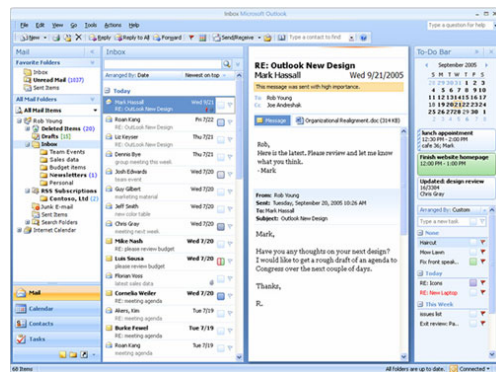
Microsoft

THE POWERFUL COMBINATION OF EXCHANGE AND OUTLOOK

Thanks to the combined forces of Microsoft Exchange and Microsoft Outlook, you have access to extensive functionality for sorting, prioritising, delegating and managing your e-mail traffic, so you always have your In basket fully under control. Your employees will can work much more productively because they can use the service for:

- group diaries where you can see when employees and other resources such as meeting rooms are busy or available, which streamlines your planning
- address books for maintaining and sharing the contact data of everyone in the company
- task lists for easy project management and activity coordination

Microsoft Outlook can be used as a client in Windows or in the form of Outlook Web Access (OWA). A connection can be established from any desired computer with a web browser and an Internet connection, or via Outlook Mobile Access (OMA) in case of a mobile phone with a web browser. OWA and OMA can be used by employees who are working at home or travelling but still need access to the same information as employees working in the normal office environment. The user interfaces are designed to appear as familiar as possible. In addition, all information is constantly synchronised, regardless of whether you manage your e-mail In basket from your own computer, a mobile device, or a web browser on any desired computer.



SECURITY

RACKBOOST Hosted Exchange provides solutions on two fronts for securing your e-mail and messaging applications:

- 1) Microsoft Exchange Server is designed with built-in security functions, such as secure standard settings, advanced options for restricting specific connections and messages, automatic logout from Outlook Web Access, support for Secure/Multipurpose Internet Mail Extensions (S/MIME), attachment blocking, a list of blocked senders, and a new virus-scan API for even better antivirus protection.
- 2) RACKBOOST has created a hosting infrastructure with security as a basic principle for the design of all components of the structure, from logical to physical data and from persons to processes. The most important functions include:

- User verification and several levels of password authorisation to ensure that only authorised users are granted access
- Daily backups for data restoration, which are stored securely at an external site
- Data coding using standard protocols, such as SSL (Secure Sockets Layer), when data is transferred and stored via the network
- Backup technologies, fire prevention, and other means to provide protection against physical failure in our data centre

With our hosted e-mail solution, you are the only one who has the key to your data. We take the security and privacy of your data very seriously.

MOBILITY

Our hosted exchange solution fulfils all modern mobility requirements. With the right type of mobile telephone subscription, you have wireless access and you are constantly up to date with the latest information, no matter where you are. Frequent travellers enjoy the benefits of having a single mailbox that is always synchronised and where they can read, compose, and send their e-mail messages and attachments – no matter whether they happen to be visiting a customer, at the airport, or in a restaurant.



Windows Mobile

Windows Mobile works together with Exchange Server ActiveSync and Outlook Mobile Access (OMA) to allow the powerful advantages of Windows software to be used with Pocket PCs and smartphones. ActiveSync is a protocol that enables applications to communicate directly with the exchange server in order to synchronise e-mail messages, diaries and contact data. OMA provides client access from a mobile telephone or PDA with a web browser. Thanks to this solution, you can manage all your data and communication media while you are travelling.

BlackBerry and iPhone users are certainly not left out of the picture – if you or any of your employees wishes to have these services, we can provide a suitable solution.



SUPPORT & SLA

A team of experienced employees stands ready day and night to answer all your questions. You can choose between an incident-based support contract or a fixed-fee support contract. The fees and hourly rates of these contracts are set individually for each project.



PRICES

	BASIC	PRO	ADV
Storage space	250 MB	1000 MB	2000 MB
Entourage 2008 license	o	o	o
Outlook 2007 license	o	o	o
Outlook Web Access	v	v	v
Active Synch	v	v	v
Outlook Mobile Access	v	v	v
Microsoft Direct Push	-	v	v
Virusscan	-	v	v
Spamfilter	-	v	v
SSL Encryption	v	v	v
Autoresponder	v	v	v
Daily backup	v	v	v
Personal mailbox (can be shared)	v	v	v
Personal address book (can be shared)	v	v	v
Personal diary (can be shared)	v	v	v
Personal tasks (can be shared)	v	v	v
Monthly fee	EUR 10	EUR 15	EUR 20

- : Not included

v: Included

o: Optional